

DESCRIPTIONS	K-KARE REMOTE	K-KARE COMPLETE
24/7 Security Operations Center (SOC)	✓	✓
Endpoint Detection & Response (EDR)	✓	✓
Online Custom Client Portal	✓	✓
Critical Event Alerting	✓	✓
Monthly Network Health Reports	✓	✓
Executive Health Summary	✓	✓
Server Stability Monitoring	✓	✓
Server & Workstation System Checks	✓	✓
Patch Management	✓	✓
Software & Security Updates	✓	✓
Firewall Monitoring	✓	✓
Network Speed & Connectivity	✓	✓
Bandwidth Monitoring	✓	✓
Asset Tracking & Inventory	✓	✓
File Size Management & Check	✓	✓
Event Log Checks	✓	✓
Router & Switch Monitoring	✓	✓
Invalid Login Monitoring	✓	✓
Disk Health Check	✓	✓
Disk Space Consumption Check	✓	✓
Windows Service Monitoring	✓	✓
Web Protection	✓	✓
Virtual Server Health Check	✓	✓
Adding & Removing Users	✓	✓
Virus/Spyware Removal & Cleaning	✓	✓
Vendor Liaison Service	✓	✓
Unlimited Remote Phone Support	✓	✓
Hardware Warranty Management & Support		✓
Quarterly Review & Planning Meeting		✓
Virtual CIO Service		✓
Unlimited Remote Phone & Onsite Support		✓
Web Content Filtering & Reporting	optional	optional
Cloud Backup & Server Restore Testing	optional	optional
Office 365 Subscription, Support & Backup	optional	optional
Mobile Device Management	optional	optional
Penetration Testing	optional	optional
Cloud/Serverless Printing	optional	optional
Managed Print Services (MPS)	optional	optional
Managed Scanner Services (MSS)	optional	optional
Cloud Fax	optional	optional